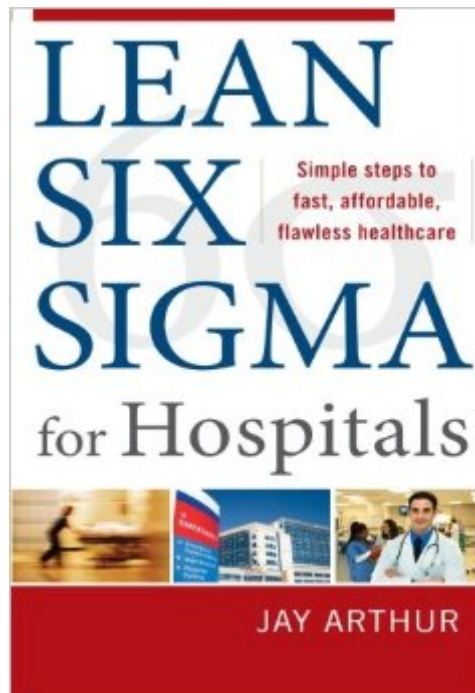


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# Lean Six Sigma For Hospitals: Simple Steps To Fast, Affordable, And Flawless Healthcare



## Synopsis

DELIVER FASTER, BETTER, AND CHEAPER HEALTHCARE IN AS FEW AS FIVE DAYS

Doody's Core Title for 2015!"The main purpose is to present simple steps to help hospitals start getting faster, better, and cheaper in five days or less while achieving the goal of fast, affordable, and flawless healthcare. Healthcare has many opportunities for improvement and the use of Lean Six Sigma concepts can make a dramatic impact. This book provides the basic information to do that."--Doody's Review Service

**Lean Six Sigma for Hospitals: Simple Steps to Fast, Affordable, Flawless Healthcare** explains how to use tested Lean Six Sigma methods and tools to rapidly improve hospital operations and quality of care and reduce costs. These proven strategies follow the patient from the front door of the hospital or emergency room all the way through discharge, examining key aspects of patient flow and quality. The trail of billing and collections is also followed to discover and eliminate cash flow leaks. This practical guide emphasizes both the clinical and operational sides to reduce the "three demons of quality"--delay, defects, and deviation. Real-world case studies from major hospitals illustrate successful implementations of Lean Six Sigma.

**Coverage Includes:** Achieving a faster, better hospital in five days--emergency department, door-to-balloon time, operating room, medical imaging, lab, nursing unit, clinical staff, pharmacy, order accuracy, diagnosis, ICU

**Lean for accelerated patient flow**

**Reducing medical errors with Six Sigma**

**Creating a more profitable hospital in five days by reducing denied, rejected, and appealed claims**

**Six Sigma for hospitals**

**Excel power tools for Lean Six Sigma**

**Identifying improvement projects through data mining and analysis**

**Sustaining improvement using control charts**

**Laser-focused process innovation**

**Statistical tools for Lean Six Sigma**

**Implementing Lean Six Sigma**

## Book Information

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Business & Money > Management & Leadership > Quality Control & Management > Total Quality Management #126 in Books > Medical Books > Administration & Medicine Economics > Health Policy

## Customer Reviews

This book is reasonable and a quick overview, but my no means an extensive or indepth analysis of the process or how to execute Lean Six Sigma. Ok for beginners, but you will need another book for a more details and to walk you through the process.

More so as a sales pitch for QI macros and brief outlook of lean six sigma. will recommend to managers with no prior experience with lean six sigma for a narrative overview

This is an excellent book for anyone interested in applying lean six sigma to a healthcare environment. Jay focuses on tools that are fast to learn and immediately applied. Supported by case studies along with a number of interesting industry statistics.

It was not what I was looking for. I needed something more solid in its theories and this is more like a how to step by step. And if you know six sigma at all, you know that you need more than that for the board to buy it. In any case there are far better books o better yet invest in the yellow belt like I did. It is wort the money.

An awful lot about how to use the author's software. This also makes the book more tool-focused than I think a healthcare book on this subject needs to be. There are a lot of statistical data showing how seriously broken the USA's healthcare system is, but not enough showing actual improvement results within a given facility.

Some good info -- if you're the CEO and can actually change things in the hospital --interspersed with way too many f plugs for SaaS solution by the book's author. A lot of the material could have been explained without trying to force you to lease it.

See comments in the headline :) very good extrapolation of Toyota's TPS on to the medical field. Recommend it to healthcare managers.

This book is a major disappointment - more of an advertisement for QI Macros. Each chapter is a repeat of three tools - Fishbone, control chart and pareto chart. If you are going to get below a 1% defect rate, you better know something more than that!

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